# THE NAVAJO NATION Department of Personnel Management JOB VACANCY ANNOUNCEMENT

REQUISITION NO: DHR03 POSITION NO: 20213		712505		DATE POSTEI	D:	09/12/16
		3		CLOSING DATE:		09/23/16
POSITION TITLE:		Veterans Service Officer				
DEPARTMENT NAME / WORKSITE:		Department of Navajo Veterans Affairs, Chinle, AZ				
WORK DAYS:	M - F	REGULAR FULL TIME:	7	GRA	DE/STEP:	AB61A
WORK HOURS:	8am-5pm	PART TIME:	□ NO. OF HRS./WK.:	\$	31,179.20	PER ANNUM
_	_	SEASONAL:	DURATION:	\$	14.99	PER HOUR
		TEMPORARY:				<del></del>

### **DUTIES AND RESPONSIBILITIES:**

in the INTERIM Manages the day-to-day operations of the Department of Navajo Veterans Affairs - Chinle Agency which include but not limited to supervision of the agency staff, assign and monitor duties and responsibilities, development and training of agency staff, annual performance evaluation (EPAA), establish work priority and schedule, etc.; Develop and implement goals and initiatives in coordination with the Department Manager II; Create and propose agency's annual budget and present to the appropriate committee of the council; shall compile field data, submit reports and Budget Status Report on a quarterly basis; prepare Grant Proposals for Navajo Veterans benefits and services; Ensure agency operates in compliance with applicable Federal, State and Tribal laws; Provide technical and financial assistance to the Navajo Veterans, Surviving spouses of Navajo Veterans and Gold Star Mothers per the Policy and Procedure; Provide information on benefits and entitlements at local Chapter Veterans Organization meetings; conduct research on Veterans benefits/entitlements; compile, review and prepare documents for submission to Veterans Administration Medical Center; Advocates on behalf of Navajo Veterans; Provides information on financial, housing, employment, Veterans Loans, education, etc.; Assist with Navajo Veterans Housing Program and assist NNVA Central Administration's Senior Planner; Conducts fair and equal selection of Navajo Veterans for Homes, conducts home visits to determine housing need, reviews/approves housing assistance request; coordinates Navajo Veterans events and activities. The duties and responsibilities will be in effect until end of FY2016 or September 2016. In FY2017, VSO will get trained, accredited to prepare and process benefits and claims, through the Arizona Department of Veterans Services.

## QUALIFICATION REQUIREMENTS: (Education, Experience and Training) Minimum Qualifications:

• An Associate's degree in Business or Public Administration, or a closely related field; and two (2) years of administrative experience with (1) year of which must have been in a supervisory capacity.

### **Special Requirements:**

- A favorable background investigation is required. (If selected for the position tribal, federal and state background checks must be completed prior to employment at the applicant's expense).
- Possess a valid state driver's license and the ability to obtain a NN Operator's Permit within 90 days of date of hire.
- FMIS Certification.

(To receive full credit for education, certification, or licensure, transcripts, copies of degrees, certificates, and other appropriate documents must be submitted along with employment application.)

#### Special Knowledge, Skills and Abilities:

Working knowledge of currents trends in Federal Benefits and opportunities available to Navajo Veterans under the U.S. Department of Veterans Administration; knowledge of bookkeeping practices and principles; Knowledge of public relations/customer service principles, practices and techniques; Skill in preparing and maintaining accurate records, reports, and files; Skill in utilizing computer databases to research, maintain, and update records and files; Skill in establishing cooperative work relationships with those contacted in the course of work; promote proactive character, productivity and effective communication.

THE NAVAJO NATION GIVES PREFERENCE TO ELIGIBLE AND QUALIFIED APPLICANTS IN ACCORDANCE WITH THE NAVAJO PREFERENCE IN EMPLOYMENT ACT AND VETERANS PREFERENCE.

Revised: 02/26/2014